



## Maplewood House Update on visitation protocols

March 18<sup>th</sup>, 2022

Dear Residents and Families of Maplewood House,

This notice regarding the changes of our visitation protocols really brings a sense of hope and feels like a time when we can all reconnect.

Following last week's announcement from Dr. Bonnie Henry regarding visitation opening up for long-term care homes, here are more specific guidelines laid out by the Ministry of Health.

Starting today, March 18<sup>th</sup>, Residents can continue to have their essential and designated visitors as well as now social visitors.

- All visitors 12 years or older must be fully vaccinated and have proof of vaccination (exceptions include children under 12 and compassionate visits related to end-of life)
- All visitors will continue to be screened for signs and symptoms of illness prior to entry to the building
- All visitors must have a rapid antigen test prior to the visit.
  - This testing may be conducted at the site or in the community prior to a visit
  - A rapid antigen test conducted in the community must be done within 48-hours of the visit and communicated as part of the screening
  - Visitors who choose to test themselves with home test kits will find instructions on how to perform the test inside the test kits and through BCCDC guidance for Rapid Testing at Home

- Individuals who receive a positive test result will not be able to enter and will be directed to self-isolate and refer to the BCCDC website for more information
- Visitors 11 years or under and compassionate visits related to end-of-life are exempt from the requirement to complete a rapid antigen test
- Visitors may obtain rapid take home test kits from their community pharmacies or through the site if supplies available
- All visitors are required to wear the medical mask provided when moving through and in common areas
  - Masks are not required when in Resident rooms or outside
  - Children under 11 who are not vaccinated must wear a medical mask for the duration of the visit (indoors and outdoors)
- If an Outbreak is declared social visits will be suspended but essential and single designated visitors will remain in place and visits can continue

### What does this mean for your visit at Maplewood House?

- **We have a screener in place 7 days a week during the day**
  - Please plan your visit times between:  
**900am - 200pm and 230pm -530 pm**  
 (To allow for staff to be screened during shift exchange)
  - If you have more than 4 visitors coming together at once, please call ahead so we can accommodate (604-870-7564)
  - If you need to visit outside of these hours, please call prior so we can arrange for staff to be available (604-870-7564 during business hours or 604-853-5585 on off hours)
- Please come to the main entrance and you will be asked to respond to the standard screening questions and present your proof of vaccination record
- The screener will then assist you in performing your rapid POC test or discuss the results of your test completed within 48 hours of your visit

- If you are tested here, test results take approximately 20 minutes so you will need to wait in your car or outside on one of the benches.
- Once a negative result is achieved you can come inside for your visit

While on site please continue to follow all infection prevention control practices

- Your mask must remain on while traveling within the building and in all common areas
- You may remove your mask in Resident rooms and outside
- Please limit your movement throughout the home while visiting
- Please practice proper respiratory etiquette and use hand sanitizer prior to coming and during your visit

\* Visitors who do not provide proof of their full vaccination status can visit a resident in an area outside of the facility. They will need to be screened and undergo a rapid test prior to visit and reminded to keep their masks on.

\* Residents may leave the facility for outing and family visits but it is strongly recommended that they continue to follow best practice of hand hygiene and proper respiratory etiquette.

Thank you for your patience and understanding as we adjust to these changing and most importantly... **WELCOME BACK!!!!**

If you have any questions or concerns, please feel free to contact Krista Homfeld, Director of Resident Services, at 604-870-7560.