You are invited!



Maplewood House is taking part in a province-wide survey to tell us what we're doing right and what needs improvement from the point of view of residents and their family members. <u>Your</u> feedback will be used to improve how we

provide care to all seniors in care.

Resident interviews will be conducted by volunteers between:

June 2, 2023 – June 9, 2023

Family members will be emailed a separate survey.

For more information or if you prefer not to participate, please contact:

Care Home Champion: Emily Smith Email: ESmith@maplewood.bc.ca Phone: 604-425-3096 Project Manager: Jessica Kleissen Email: <u>jkleissen1@providencehealth.bc.ca</u> Phone: 604-365-0379



The surveys will be conducted by **The British Columbia Office of the Seniors Advocate,** an independent office of the provincial government.

Participating in an interview or completing a survey is completely voluntary and all your information will be treated confidentially, in compliance with the BC Freedom of Information and Protection of Privacy Act.