



COVID-19 UPDATE FOR MSA MANOR

Monday, August 31, 2020

We are happy to report that today marks fourteen days with no Residents or staff showing any symptoms or diagnosis of COVID-19. With the direction and support of Fraser Health Outbreak Response team, we are moving into phase one of the outbreak step-down protocols. Over the next two weeks, we will be relaxing the restrictions and moving towards regular activities and movement within MSA Manor.

The health and safety of our residents and our staff is our first priority and a responsibility we take very seriously. We continue to work with Fraser Health to ensure the following measures are in place to prevent the spread of COVID-19 at this care home:

- ensuring that staff wear a procedure mask that covers their mouth and nose, eye protection and other personal protective equipment as recommended
- providing ongoing staff education, audits and team huddles
- ensuring twice-daily screening of Residents and staff for any signs of illness
- enhancing our daily cleaning practices
- maintenance of 2m of physical distance in common areas, providing tray service in Resident rooms and supporting Residents in their specific areas
- group activities remain on hold, but the recreation team are being creative on how to provide one-to-one engaging and enjoyable activities
- visiting center and in-home designated visits remain on hold currently

We know that staying away from your loved one is very difficult, and we appreciate that you are cooperating with this request with the goal of keeping our residents and staff healthy. Please continue to contact Taylor and Bryan to arrange a virtual visit. As soon as we get the approval to reopen our visiting center and in-home visits, we will notify you. We look forward to seeing you again.

We will continue to give updates as the situation unfolds. If you have any questions or concerns, please feel free to contact Krista Homfeld, Director of Resident Services at 604-870-7560.

Hilde Wiebe, Interim CEO

TEAMWORK
coming together is a beginning
keeping together is progress
working together is success
- Henry Ford