Maplewood Care Society
Supporting with Dignity

COVID-19 UPDATE FOR MSA MANOR

Monday, September 14th, 2020

We are happy to report that today marks twenty-eight days with no Residents or staff showing any symptoms or diagnosis of COVID-19. We are also happy to report that the Medical health officer has declared the MSA Manor Outbreak over as of Monday, September 14th. This means that with the direction and support of the Fraser Health Outbreak Response team, we are moving into phase two of the outbreak step-down protocols.

What does this mean?

- We can start booking for Residents to have visits at our visiting center and designated in-home visits
- Resident programming will focus on small groups and plans for time outside in the garden area (weather permitting)
- Meals will be delivered in a variety of options to ensure that social distancing can be maintained. Staff will work with Residents to see where they feel most comfortable to have their meals
- Admissions and transfers will resume following safety protocols
- We will continue to follow best practices of wearing PPE, hand hygiene, screening, enhanced cleaning, physical distancing and visiting protocols.

We would like to acknowledge and thank our staff at MSA Manor. Their dedication, commitment to infection control practices and safe care for our Residents, has been the foundation for being able to work through this COVID-19 outbreak. Thanks also go out to the Fraser Health Outbreak support team that worked with us to ensure we had the support and resources needed to ensure the safety of our Residents and staff safety.

We know that this has been an emotional and challenging time for families as well. We look forward to seeing and connecting with you in the coming weeks.

If you have any questions or concerns, please feel free to contact Krista Homfeld, Director of Resident Services at 604-870-7560.

Hilde Wiebe, Interim CEO