



COVID-19 UPDATE FOR MSA MANOR

Sunday, August 23, 2020

On Friday, August 21, 2020, MSA Manor was notified that one of our Health Care Aides tested positive for COVID-19. This person is isolated at home and is not working. No residents or other staff members are showing any symptoms at this time. The Fraser Health COVID-19 Response Team is onsite and working with the MSA Manor staff, including Dr. Adrian Windt, Medical Director; Krista Homfeld, Director of Resident Services; and Rene Lou del Castillo, Care Manager.

Outbreak control measures have been put in place at MSA Manor. We continue to monitor the health status of our residents by screening them twice daily. This includes taking their temperature and monitoring for any new or worsening symptoms.

Residents are being supported to stay in their rooms as much as they can, including for meals. There are restrictions to movement within the home, types of activities and non-essential services. Unfortunately we have had to put a hold on our visiting center (plexiglass) and designated in-house visits at this time, but the recreation team and social worker are working hard to ensure families are connected via Zoom, Facetime and phone calls.

Staff continue to be screened twice a shift and are diligent in wearing PPE in all areas. The care team is committed to putting the safety of residents first.

All families of MSA Manor residents have been notified by phone and email. We appreciate their many expressions of support for residents and staff. We want to thank our MSA Manor team and Fraser Health Response Team for their support and caring approach.

We will continue to give updates as the situation unfolds. If you have any questions or concerns, please feel free to contact Krista Homfeld, Director of Resident Services at 604-870-7560.

In the words of Dr. Henry: "Be kind, be calm, and be safe."

Hilde Wiebe
Interim CEO