



Maplewood House COVID-19 Update May 13, 2020

We are in the third month of the COVID pandemic. We continue to take good care of Residents, our co-workers, and ourselves. Together with the Provincial Health Officer, Fraser Health, and other public agencies, we are doing our very best to avoid transmission of the COVID-19 virus.

We want to tell you that in the outbreak at MSA Manor, there was only one confirmed case of COVID-19. This was in a staff member who worked only at MSA Manor. What a great team!

We continue to monitor all Residents and staff by screening them twice daily. This includes taking temperatures and monitoring for any new or worsening symptoms. Staff continue to wear masks and other Personal Protective Equipment when in Resident care and common areas. The safety of our Residents and staff is our number one priority.

Our COVID prevention practices continue to include:

- Meals served with at least 2 metres of space between Residents or served in Residents' rooms
- Less people and personal contact during recreation and common area activities
- Enhanced daily cleaning, including of frequent-touch areas
- Encouragement of Residents to practice good hand hygiene and social distancing

As the province talks about 'opening up,' we do want to talk about what we can allow at this time, maintaining Infection Prevention and Control best practices and supporting family connections. ***When pre-arranged and discussed with the Recreation staff team***, we can help with:

- Food brought for a Resident, which must be:
 - In a single-use container that can be thrown out
 - With a longer shelf, not needing refrigeration, and non-perishable
 - With the Resident's name on it and date delivered
 - Left with staff at the entrance, ***as pre-arranged***
- Essential care items for a Resident, which must be:
 - New products (for example, soap, lotion)
 - In a disposable bag with the Resident's name and date delivered
- Potted plants, flowers and vases, which must be wrapped so we can clean it before bringing it in

The technology and pre-arranged, distanced window visits are making such a difference for your loved ones. Let's keep them going! Please contact Lisa and the Recreation Team by phone at 604-853-5585. If you have questions for any of us, please call us at that number. We thank you for continuing to support us and respect our requirements and restrictions. Please continue to take good care!

~ Heidi, Krista, Georgia, Dr. Windt and the whole staff team