

## Maplewood Care Society Prevention and Control Plan for Coronavirus (COVID-19) Updated April 1, 2020

Maplewood Care Society is committed to the health and safety of everyone who lives, visits and works at MSA Manor and Maplewood House. There are protocols and practices in place during the COVID-19 pandemic. The safety measures we're taking help everyone stay healthy and supportive of each other at this time of local and global concern about the Novel Coronavirus (COVID-19).

The Provincial Health Officer, Fraser Health, and other public agencies give us direction on how to go about our work.

Visiting is still limited to essential adult visitors only, and only to visiting someone who is actively dying. **Everyone who comes to the door will be screened.** Anyone who has travelled must self-isolate for 14 days before being considered for visiting. Visiting is limited to the resident's room unless pre-arranged with the nurse. No residents can leave the care home unless pre-arranged with the nurse.

### **Here are other ways we are protecting staff and residents:**

- We screen all residents twice a day to monitor for new symptoms
- We screen all staff twice per shift
- Staff have instructions about self-reporting and self-monitoring
- Volunteers are not coming until further notice, but we stay connected by phone
- Events involving people in the community have been postponed
- There is enhanced cleaning of frequent-touch areas to reduce risk of transmission
- Large group activities have been cancelled
- We work with our vendors and Fraser Health to ensure adequate supplies for residents and staff
- The care team continues to follow the BC Centre for Disease Control's provincial Infection Prevention and Control Guidelines, including use of personal protective equipment and isolation requirements in case of an outbreak

### **What's everyone doing?**

Some of our programs and activities have changed to help support safe distancing. There are space-appropriate small group and one-on-one activities led by our Recreation Team. We're teaching and supporting residents in social distancing, hand hygiene and coughing etiquette. We respect everyone's right to watch TV but also encourage not focusing too much on what's in the news. We have even more comfort foods and fresh baking. We also know staff are very dedicated to MSA Manor and Maplewood House while also adapting to this new way of living. It's important that they feel supported too.

**What can you do to support your loved ones living at Maplewood House and MSA Manor?** Please stay in touch with them! We will help with phone calls, computer chats using apps such as Zoom, and emails. To speak with a loved one or chat with them with your computer or smart phone, contact:

- Taylor: 604-853-5585; [tnicholls@maplewood.bc.ca](mailto:tnicholls@maplewood.bc.ca)
- Bryan at MSA Manor: 604-425-3093; [brobinson@maplewood.bc.ca](mailto:brobinson@maplewood.bc.ca)
- Lisa at Maplewood House: 604-870-7567; [lmoore@maplewood.bc.ca](mailto:lmoore@maplewood.bc.ca)

OR

- Send an email to your loved one using our website:  
<https://maplewood.bc.ca/email-a-resident/>

Thank you for your creative messages of gratitude and connection. They are very meaningful for residents as well as staff.

We appreciate your understanding during this extraordinary time. Keep an eye on our website at [www.maplewood.bc.ca](http://www.maplewood.bc.ca) or our Facebook page for updates. Additional information is available from these public health agency websites:

[http://www.bccdc.ca/health-info/diseases-conditions/coronavirus-\(novel\)](http://www.bccdc.ca/health-info/diseases-conditions/coronavirus-(novel)) – BC  
Centre for Disease Control

<https://www.fraserhealth.ca/health-topics-a-to-z/coronavirus#.XmvSnahKhPY> –  
Fraser Health

<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html> - Public Health Agency of Canada

We will continue communicating as this evolves. Information is posted at the front doors, in the buildings, by mail, and on the website. We thank you for your contributions and support in helping us manage the risks of COVID-19 at this time.