

Maplewood House COVID-19 Update April 28, 2020

The health and safety of our Residents, their families, friends and loved ones, and our staff, is our priority. We take our commitment to the health and safety of everyone who lives, visits and works at Maplewood House and MSA Manor. The Provincial Health Officer, Fraser Health, and other public agencies continue to give us direction on the best infection prevention and control measures to take to avoid transmission of the COVID-19 virus.

We do want to tell you that there is a confirmed case of COVID-19 in a staff member who works only at MSA Manor. This person is on isolation at home and not working. No Residents at Maplewood House or MSA Manor show any symptoms at this time. We continue to monitor their health status by screening them twice daily. This includes taking their temperatures and monitoring for any new or worsening symptoms. Staff are always screened twice on their shift and continue to wear masks and other Personal Protective Equipment when in the Resident care and common areas. The safety of our Residents and staff is our number one priority.

Some of the steps we continue to take at Maplewood House are:

- Meals served with at least 2 metres of space between Residents or served in Residents' rooms
- Less people and personal contact during recreation and common area activities
- Twice-daily screening and ongoing monitoring of Residents and staff for any signs of illness
- Enhanced daily cleaning, including of frequent-touch areas
- Encouragement of Residents to practice good hand hygiene and social distancing
- Staff wearing a procedure mask covering mouth and nose, eye protection, and other Personal Protective Equipment as required

We know that staying away from your loved one is very difficult. We really appreciate you cooperating with our request. We're so touched with how much you're staying in touch using technology and window visits. We want to keep helping with phone calls, computer chats, and letters by land mail and email. To speak with a loved one or chat with them using your computer or smartphone, please contact Lisa and the Recreation Team by phone at 604-853-5585.

We are focused on your loved one's care needs, support, safety and well-being. Thank you to our Maplewood House and Maplewood Care Society teams, and to our families and friends, for the support, concern and caring thoughts. If you have any questions, please contact us at 604-853-5585. Take good care.

~ From Heidi Mannis, Chief Executive Officer
Krista Homfeld, Director of Resident Services
Georgia Hutchison, Director of Finance & Operations
Dr. Adrian Windt, Medical Director
and the entire staff team

