



COVID-19 Update
June 30, 2020

It has now been 15 weeks that we have been dealing with the COVID pandemic. We continue to take all the precautions required, doing our best to keep Residents and team members safe. We are thankful to be COVID free at both sites.

Today, Dr. Bonnie Henry announced that, in the near future, one designated visitor will be allowed to visit safely with residents in Long Term Care. She has asked us to exercise caution and careful consideration to minimize risk to the residents and staff as they develop a safety plan for visits in the coming weeks.

While we work on our safety plan, we continue to support our current visiting options for social visits. These include zoom/video chats, window visits or a scheduled visit at our new visitor center. The visiting center is set up under a protective awning. It is a plexiglass divider that will allow for face to face interaction while ensuring a protective social distancing visit. A staff member will be present to help with set up and assistance as needed. Please continue to contact the Recreation department or Taylor, the Social Worker to arrange visits.

Today Adrian Dix, BC Minister of Health announced there will be funding for increased staffing to assist with the coordination of booking scheduled visits, cleaning, and assigning designated safe spaces for visitors. This type of planning is essential to ensure the safety of our Residents, staff and visitors.

We recognize how difficult the last few months have been for families to be separated from their loved ones. Please be prepared for a different way of visiting once these visits are ready to begin. More information will be shared as plans are developed in the coming weeks.

We are grateful for your support of the staff team and touched by your efforts to stay connected with your loved ones. We look forward to seeing you again.

Regards,

Hilde W., Interim CEO, Krista H., Director of Resident Care, Georgia H., Director of Finance & Operations, Dr. A. Windt, Medical Director