



fraserhealth

Better health.
Best in health care.

December 28, 2021

Dear Residents and Families of MSA Manor,

We are writing to notify you that someone at MSA Manor was diagnosed with COVID-19. The Fraser Health COVID-19 Public Health team is working with the staff and medical staff at the home to identify anyone who may have been exposed and to take steps to protect the health of all residents, staff and medical staff. Our Medical Health Officer has not declared a COVID-19 outbreak at this time.

This exposure does not mean that your family member is sick with COVID-19.

Residents, staff and medical staff will be screened twice-daily for any signs of illness. Those who develop symptoms will be isolated, tested for COVID-19 and provided the care they need. **We will keep you up-to-date on any changes related to your family member's health status.**

The health and safety of residents, staff and medical staff is our first priority and a responsibility we take very seriously. To date, as part of our proactive management, Fraser Health has worked to ensure [enhanced measures](#) are in place to prevent the spread of COVID-19 at this home.

Your loved one may be required to isolate based on their exposure risk and COVID-19 vaccination status. We know that staying away from your loved one is very difficult and we appreciate your cooperation with this request with the goal of keeping residents, staff and medical staff healthy.

During this time, unvaccinated visitors are not permitted to have social visits on the unit that is affected. Essential visits will continue.

Staff and medical staff at this home will continue to provide care and services to our residents to enhance their safety and well-being while maintaining routines where it is safe to do so.

For general information about COVID-19, call 8-1-1, or visit HealthLinkBC:
<https://www.healthlinkbc.ca/health-feature/coronavirus-covid-19>.

If you have further questions, please contact:

Rene del Castillo
MSA Care Manager
604-425-3091

Krista Homfeld
Director of Resident Care
604-870-7560

