

MSA Manor Update

January 12<sup>th</sup>, 2022



Dear Residents and Families of MSA Manor

We are writing to notify you that someone at MSA Manor was diagnosed with COVID 19. We will be working with Fraser Health and medical staff to identify anyone who may have been exposed and will take steps to protect the health of all residents and staff. This exposure does not mean that your family member is sick with COVID-19.

At this time:

- No Residents are showing any symptoms
- Residents and staff are being screened twice daily for any signs of illness.
- Any Residents or staff that have been identified as having a possible exposure are being proactively tested
- Those who develop symptoms will be isolated, tested for COVID-19 and provided the care they need
- We will continue to be diligent with our infection control practices
- We will keep you up to date on any changes related to your family member's health status

Until we get a clearer picture of where we stand, we need to limit our visits to essential visitors only. You will be contacted if you had a designated visit booked to reschedule.

Again, we do appreciate your understanding and patience, given the rapid spread of the Omicron variant that is currently happening in BC. When we have more information, we will update you through this email. Thank you and stay safe.

If you have any questions or concerns, please contact Krista Homfeld, Director of Resident Services, at 604-870-7560 or [khomfeld@maplewood.bc.ca](mailto:khomfeld@maplewood.bc.ca).