

MSA Manor
Designated Visitor update
January 10th, 2022

We have been given permission to allow a single, designated visitor in to visit each resident at MSA Manor.

Designated visitors will need to:

- Show proof of vaccination
- Pass usual screening questions
- Undergo a rapid point of care test (on each visit). This takes approximately 20 minutes

To prepare for this, we are asking that you discuss this with family/friends involved and send us the following information:

1. **Name of Resident**
2. **Name of designated visitor**
3. **Contact info of visitor**
4. **Selected/preferred scheduled time to visit (day of week and time)**
5. **Please send your designated visitor information to**
MSAVisitorbooking@maplewood.bc.ca

Due to the limited number of test kits available to us, we ask families to limit the number of visits to x3 per week.

What does this mean for your visit to MSA Manor?

- Please plan your visit times between
 - 800 am to 330 pm at **MSA Manor**
 - **Go to www.maplewood.bc.ca/book-a-visit/**
 - Please reach out if needing to discuss any special circumstances or situations prior
- Please come to the main entrance to let us know you are here; you will be then directed to go to the side door (old visiting center) to be asked the standard screening questions and present your proof of vaccination record
- The screener will then assist you in performing your rapid POC test
- The test results take approximately 20 minutes, so you will need to wait in your car or outside on one of the benches. Please set a timer to know when to come back and get your results
- Once a negative result is achieved, you will be escorted to the Residents room

While on-site, please continue to follow all infection prevention control practices

- Your mask must remain on during your visit at all times
- You may bring food for the resident but not eat/drink yourself
- Keep your social distance from other Residents while walking through the home and do not visit with other Residents
- Have your visit in their room or designated area deemed by staff
- Please use hand sanitizer prior to coming, during and leaving

For any visitors who are picking up Residents to go out into the community, the same requirement of having a rapid POC test applies. Please follow the same guidelines as mentioned above.

If you have any questions or concerns, please feel free to contact Krista Homfeld, Director of Resident Services, at 604-870-7560.