

October 11, 2023

Dear Families and Friends of Residents at Maplewood House,

We are excited to be undergoing renovations that will improve the quality and access of care, general functionality of spaces, and overall aesthetics of various areas at Maplewood House. General construction will commence Monday October 16th, and project completion is expected in January 2024.

The affected areas are as follows (in various stages):

- Bluebell residents wing
- Rosewood residents wing
- Shamrock lounge and dining area
- Main resident Dining area
- Main resident Bistro area

Please be mindful as you visit our facilities in the areas listed above. We will take the following actions for the duration of construction to address the safety and comfort of our residents, staff, and visitors:

- Construction areas will be cordoned off appropriately to avoid resident access
- Work areas to be tarped off with poly sheets to minimize dust
- Contractors to be made aware of residents' daily schedules to minimize noise and disruption of activities
- Maintenance and care staff to make regular rounds of the construction areas to ensure safety standards
- Assign and re-deploy staff as needed to ensure extra coverage for resident safety in affected areas
- Maintain regular communication with all stakeholders with updates and to address any concerns

If you have any further questions or concerns, please contact Dave Kao at 604-870-6760 (dkao@maplewood.bc.ca). Thank you.